Connect to Horizon View Applications

Access Horizon View in a Web Browser (Preferred)

1. Open a compatible web browser from the table below:

Web browser	Supported operating system	Notes
Microsoft Edge	Windows, macOS, Linux, Chrome OS	Version 79 or later
Google Chrome	Windows, macOS, Linux, Chrome OS	Version 57 or later
Apple Safari	macOS	Version 11 or later
Mozilla Firefox	Windows, macOS, Linux	Version 55 or later

2. Browse to the following URL: https://client.wvd.microsoft.com/arm/webclient/
3. A **Microsoft Sign in** page will open, you can now authenticate your account:
    1. **If you have a YubiKey**:
        1. Click **Sign-in options** at the bottom of the **Sign in** page.
        2. Click the **Face, fingerprint, PIN or security key** option.
        3. If you see a screen that says "choose a device with a saved passkey," click the **Security key** option and click the **Next** button.
        4. Enter the YubiKey PIN and click the **OK** button, then touch the gold button on the YubiKey when prompted.
    2. **If you don't have a YubiKey** and will be using a **Temporary Access Pass**:
        1. Enter your Horizon View username (JohnDoe@horizoniscloud.onmicrosoft.com) and click the **Next** button.
        2. You will be prompted to enter your Temporary Access Pass, enter it and click the **Sign in** button.
4. After a few moments, you should see the screen populate with your company's Horizon Cloud resources. Double-click the **Horizon Cloud** icon to launch your desktop.
5. You may be prompted to authenticate again, use the same process you did in step **3.1** or **3.2** above.
6. A prompt for **Access local resources** may be displayed asking you confirm which local resources you want to be available in the remote session. Make your selection, then select **Allow**.

> If you've already signed in to the web browser with a different Microsoft Entra account than the one you want to use for Azure Virtual Desktop, make sure you're choosing the correct Microsoft account after adding your Horizon View account. If you are having issues selecting the correct account, you should either sign out, use a private browser window, or use the Remote Desktop App instead.

Remote Desktop Client (Alternate)

Download and Install the Remote Desktop Client

Users will need to download and install the latest version of the Remote Desktop client. This client can be installed for all users (requires administrative privileges) or the current user (does not require administrative privileges).

1. Download and open the Remote Desktop client installer:

   https://go.microsoft.com/fwlink/?linkid=2139369
2. Click the **Next** button until you get to the **Installation Scope** page. Choose how to install the Remote Desktop client:
   - **Install for just you**: This option does not require administrative privileges (most typical).
   - **Install for all users of this machine**: This option requires administrative privileges and will likely need to be performed by the user's IT provider.
3. Leave **Launch Remote Desktop when setup exits** checked and click the **Finish** button.

Set Up the Remote Desktop Client

1. Upon opening **Remote Desktop** for the first time, you'll be presented with the **Let's get started** screen; Click the **Subscribe with URL** button to set up a connection.
2. In the **Email or Workspace URL** field, enter https://rdweb.wvd.microsoft.com and click the **Next** button after it turns blue.
3. A **Microsoft Sign in** page will open, you can now authenticate your account:
   1. **If you have a YubiKey**:
      1. Click **Sign-in options** at the bottom of the **Sign in** page.
      2. Click the **Face, fingerprint, PIN or security key** option.
      3. If you see a screen that says "choose a device with a saved passkey," click the **Security key** option and click the **Next** button.
      4. Enter the YubiKey PIN and click the **OK** button, then touch the gold button on the YubiKey when prompted.
   2. **If you don't have a YubiKey** and will be using a **Temporary Access Pass**:
      1. Enter your Horizon View username (JohnDoe@horizoniscloud.onmicrosoft.com) and click the **Next** button.

    2. You will be prompted to enter your Temporary Access Pass, enter it and click the **Sign in** button.
4. After a few moments, you should see the screen populate with your company's Horizon Cloud resources. Double-click the **Horizon Cloud** icon to launch your desktop.
5. You may be prompted to authenticate again, use the same process you did in step **3.1** or **3.2** above.
6. If you're connecting for the first time, you'll see an **Allow remote desktop connection** screen, click the **Yes** button to connect.
7. You will now be logged into the **Horizon Cloud Desktop**. You'll see a **Horizon Suite** desktop shortcut, this is where you'll find shortcuts to launch Horizon programs.

> When you're finished working in the **Horizon Cloud Desktop** for the day, be sure to close all Horizon programs log off. Click the **Start** button, then click your name in the bottom-left corner and choose the **Sign out** option.

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